

How To Register Your Product in the Online Service Portal



Activating the online service portal for your WITTENSTEIN product is easy.

Step 1 – SCAN

Use any QR code app to scan the QR code marked “service” - this opens the Online Service Portal with details for this product.

Scan me – I’m smart!



Step 2 – SHARE

Instantly send the link to this page with one click to yourself and other team members with the “Share” icon.



Step 3 – DOCUMENT

Click the PDF icon to instantly review product specifications, then print and/or save this documentation for your records.



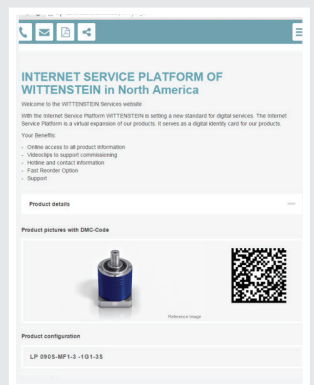
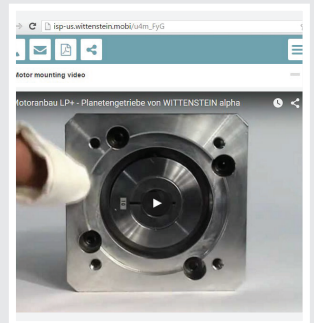
Step 4 – APPLY STICKER

Apply the product’s reference sticker to your machine, cabinet, desk file or other location where you can quickly scan and request reorders, diagnostics, technical support or service with one click.



Ready to serve.

When needed, diagnostics, maintenance, service and reorder requests are one click away. Just click the icon you prefer to send a detailed service request for your product in seconds.



Introducing the new WITTENSTEIN Online Service Portal

The smart factory is coming – and WITTENSTEIN is paving the way.

Scan the QR code on your product to have information for installation, documentation, diagnostics and service one-click away. The benefits quickly add up:



INSTALLATION: Ensure optimal machine performance

- Motor-mounting tutorial video
- Online instructions
- Quickly understand product details and specifications

DOCUMENTATION: Increase accuracy, efficiency and accessibility

- Print specifications with one click for machine documentation
- Archive PDFs of specifications and instructions
- Access and share all product info online - no data entry errors
- Email product information with one click to relevant individuals
- Save paper and printing costs by reviewing and sharing information digitally

MAINTENANCE: Schedule service or maintenance with one click

- Email product details instantly
- Access real-time updates to configuration changes
- Identify maintenance needs by scanning sticker on machine, no need to disassemble or climb into machine

DIAGNOSTIC & SERVICE: Increase speed AND safety

- Identify part specifications quickly and easily and share with others in one click
- Send a service request with one click -- phone call or email, whichever you prefer
- Access part without disassembling machine for troubleshooting and service